



Quality Policy Statement

It is the aim of Custom Transformers Limited to manufacture its range of products to the highest standard that fully satisfies the agreed requirements of its customers.

In order to satisfy these requirements, Quality is vital in the product, provided equally by the Company, its subcontractors and suppliers, and is a discipline central to all aspects of the Company's structure and operation.

It is the Company's objective to:

- Reduce costs associated with failure,*
- Increase efficiency,*
- Strive for customer satisfaction first time every time*

this, in turn, will contribute to the continued prosperity of the Company.

To support these objectives, and as a fundamental part of the Company's commitment to Quality, a Quality Management System has been established and documented, which encompasses all functions affecting quality within the organization. The system is subject to regular audit and review to detect and prevent possible errors and to ensure that the Company's objectives are supported through a culture of continual improvement.

To provide a measure of the progress towards achieving the objectives, failure costs will be regularly calculated, recorded, analyzed and reviewed.

The Quality Policy Manual, together with associated Operating Procedures and Work Instructions must be regarded as mandatory working documents.

It is the responsibility of all staff to ensure that their part in the Company Quality Policy is understood, implemented and maintained at all times.

Signed ... 

Chief Executive
Custom Transformers Ltd.